



Services for Young People

Local Delivery by SCC in Mole Valley

01/06/10

Index

Introduction	3
The Services For Young People Transformation Project	4
Youth Development Service Performance	5
Youth Development Service Plan 2010/11	6
Other services in Mole Valley	9
The cost of delivery	11
The wider partnership in Mole Valley	12
Overview of services	14
Appendix 1; District profile	15
Appendix 2; Case study	17

***Our intention is to deliver world class services
for young people in Surrey.***

Early in the current administration the Leader of the county council, Dr Andrew Povey asked that all youth delivery plans be approved by Local Area Committees. Consequently, officers of the county began to draw up drafts of what these plans could look like, which included a description of all of the services for young people provided by the council, along with the timetable of local youth provision.

During November and December 2009 officers met with the Chairs of all Local Area Committees to explain the process and to take councillor colleagues through the plan. A summary of the feedback received in these meetings was sent out in January 2010. During January and February 2010 a further round of consultations was also undertaken by officers bringing the plans incorporating the Chair's feedback to informal Local Area Committee meetings to ask for further feedback, and at this stage there was some consensus with the proposed planning format. The Assistant Director for Young People will be presenting these plans and the future strategy to the formal meetings of Local Area Committees throughout February and March 2009.

The plans themselves, which are included in this paper, are not transformational; they are a description of business as usual, the operations that the services have routinely delivered over a number of years.

However the paper also describes a transformational change in the way services for young people will be delivered in the future. By becoming a commissioner of outcomes, the council will move towards it's aspiration to become a provider of world class services for young people.

This is the start of a process of change and the start of greater dialogue and local engagement. Increasing local control in the configuration and co-production of locally commissioned services is a central objective of this project, through which Local Area Committees will become a key stakeholders in influencing the way services are commissioned and delivered in your District

The Services For Young People Transformation Project

Services for young people in the county council includes the Youth Development Service, the Inclusion Service, Youth Justice and the Connexions Services. These services predominately work with young people aged 13-19 years.

The council has decided to 'transform' its services and its community leadership in the entire youth sector. We are doing this by changing how we do business, moving from a service delivery model to a commissioning model of operation which will allow us to more effectively assign resources and money to need. By focusing on outcomes for young people, commissioning services will make a real difference and simultaneously make better use of public money.

We have set up the 'Services for Young People Transformation Project' that will manage this process of change.

Commissioning is a cycle of commissioning, de-commissioning and re-commissioning based on changing need, customer experience and performance of providers. The focus is on outcomes not services. For the council this is a fundamental transformation in the way we do business.

The project will be in three phases;

- Phase one includes the production of the needs assessment, outcomes framework and initial options appraisal.
- Phase two is about the production of the full business case, which is when the service will be redesigned.
- Phase three is when the new design will be implemented or built.

The whole process will take about two years. These are the key milestones;

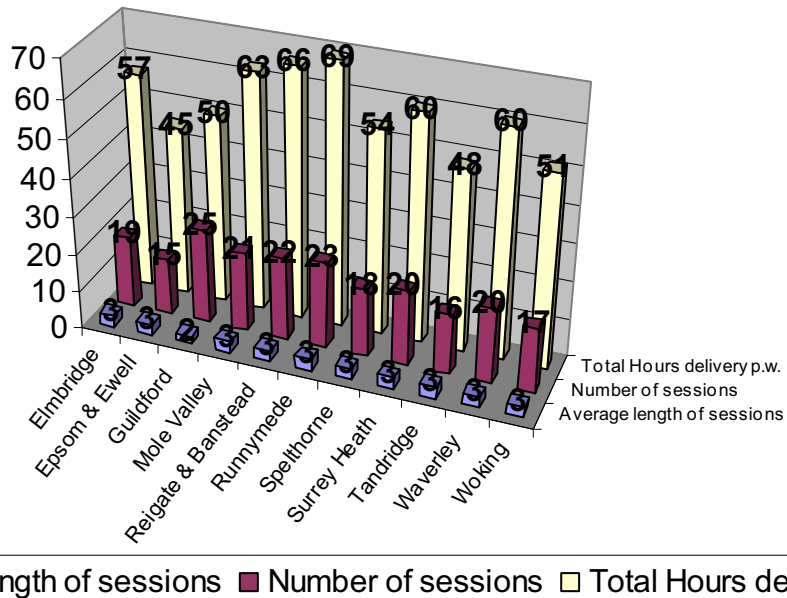
2009/2010	2010/2011				2011/2012		
Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Project initiation	Needs assessment	Full Business Case	Project implementation				
	Outcomes framework			Procurement			

YDS Performance

Surrey YDS performance 2009/10				
	Contacts	Participation	Recorded Outcomes	Accredited Outcomes
Target %	25% (of 13-19)	15% (of 13-19)	60 % (of 15%)	30 % (of 15%)
Target Number	23576	14146	8487	4244
Number Achieved	23798	17163	8780	4225

Mole Valley YDS performance 2009/10		
Cohort; 7220	Recorded Outcomes	Accredited Outcomes
Annual target	650	325
09/10 Actual	677	149

Planned YDS Delivery 2010/11



Youth Development in Mole Valley; 2010/2011 Plan

The **Statutory duty** of local government organisations is to provide a youth service in their region. The youth service has national targets with regard to initial contact with YP, number of relationships developed with YP & the number of accredited learning programs achieved as detailed on page 5 of this document.

Leatherhead and Bookham	Dorking including 'Links'	Ashtead and District Wide
<p>Sexual Health Drop In - Mondays Bridge Youth Centre</p> <p>Support for young people with services and education. 3.30pm to 5.30pm 36 weeks p.a.</p>	<p>'Links' Detached - Monday</p> <p>On street work targeting young people most in need/at risk. Includes work with individuals and groups that derives from street contact.</p> <p>6.00pm to 9.00pm 45 weeks p.a.</p>	<p>St Andrews School - Monday</p> <p>Inclusion work with groups/ individuals.</p> <p>School Years 8 & 10</p> <p>12.30pm to 3.30pm 36 weeks p.a.</p>
<p>Bridge Music Night - Mondays Targeting young people 14-18 who experience marginalisation in the community and are at risk in variety of ways</p> <p>7.00pm to 9.30pm 45 weeks p.a.</p>	<p>Dorking Detached - Tuesday</p> <p>On street work targeting young people most in need/at risk. Includes work with individuals and groups that derives from street contact.</p> <p>6.00pm to 9.00pm 45 weeks p.a.</p>	<p>Ashtead Project Night - Monday Focussed accredited work based on interests identified through open club. E.g. DJ skills, leadership training (for work with under 14's), 'boxercise', guitar. Mainly 15 - 17's</p> <p>7.00pm to 9.30pm 45 weeks p.a.</p>
<p>Bookham Project Night - Monday Focussed accredited work based on interests identified through open club.</p> <p>7.00pm to 9.00pm 45 weeks p.a.</p>	<p>Howard of Effingham School - Tues</p> <p>Inclusion work with groups/ individuals.</p> <p>Schools Years 9 & 10</p> <p>9.15am to 12.15pm 36 weeks p.a.</p>	<p>Therfield School - Tuesday</p> <p>Inclusion work with groups/ individuals.</p> <p>9.15am to 12.30pm 36 weeks p.a.</p>
<p>Bridge Youth Club - Tuesday 11 to 14 yr's open session</p> <p>6.30pm to 9.00pm 45 weeks</p>	<p>Priory School - Tuesday</p> <p>Inclusion work with groups/ individuals.</p> <p>2.30pm to 3.30pm 36 weeks p.a.</p>	<p>COPE Project - Tuesday Inclusion work with groups/ individuals. Referred by Alternative Education Service jointly with Tandridge, Rgate & Bstd YDS teams</p> <p>9.15am to 1.45pm 36 weeks p.a.</p>
<p>Dance Project Wednesday Bridge Partnership with Liquid Connection. Open dance group for local young people</p> <p>4.00pm - 5.00pm 36 weeks p.a.</p>	<p>Home Visits - Tuesdays</p> <p>Part of schools inclusion work.</p> <p>Recent pilot has shown that in some cases home visits considerably enhance effectiveness of the work in schools. Hence now part of practice on regular basis</p> <p>4.00pm to 6.00pm 36 weeks p.a.</p>	<p>Blaze Cafe St. Georges - Tuesday</p> <p>Provision of worker in partnership for after school youth café.</p> <p>3.30pm to 6.30pm 36 weeks p.a.</p>

Youth Development in Mole Valley; 2010/2011 Plan

Leatherhead and Bookham	Dorking including 'Links'	Ashtead and District Wide
<p>Bridge Project Night - Wednesday Focussed accredited work with groups of young people School Yr 9 +, derived from interests developed and identified within open youth club. 7.00pm to 9.30pm 45 weeks p.a.</p>	<p>Mulberry Youth Club - Tuesday 13 to 17yrs—smaller numbers of young people, most of whom need more intensive work. Some are referred by services, others attend on own initiative. 6.30pm to 9.00pm 45 weeks p.a.</p>	<p>Ashtead Youth Club - Tuesday 13 to 19 yrs open session 7.00pm to 9.30pm 45 weeks p.a.</p>
<p>Internet Radio Station Bridge - Wed Phase 1: set up project by core group Phase 2: trained to use and launch Phase 3: core group do weekly broadcast and operate IRS for others when appropriate. Open to other young people outside Leatherhead/YDS. 7.00pm to 9.30pm 45 weeks p.a.</p>	<p>'Links' Youth Club - Wednesday New youth club planned for young people in school Yr's 8-10. Partnership with MV Housing Assoc and Links Community Dev Worker. 6.30pm to 9.00pm 45 weeks</p>	<p>Unique Stage - Wednesday Inclusion project through drama. Young people can be referred by all schools, school Yr's 9-10. Partnership with Leatherhead Theatre who provide venue. 10.30am to 12pm 36 weeks p.a.</p>
<p>Bookham Youth Club - Wed 13 to 16 yrs open session 7.00pm to 9.30pm 45 weeks p.a.</p>	<p>Ashcombe School - Wednesdays Inclusion work with groups/ individuals. 10.00am to 12.30 pm 36 weeks p.a.</p>	<p>Therfield School - Wednesdays 13 to 19 yrs 2.00pm to 3.30pm 36 weeks p.a.</p>
<p>Bridge Youth Club - Thursday 14 to 18 yrs open session 7.00pm to 9.30pm 45 weeks p.a.</p>	<p>Mulberry Youth Café - Weds Open provision for young people in school Yr's 8-11. Includes a lot of project work, e.g.. Cooking, growing vegetables, fashion, DJ skills. 3.30pm to 6.00pm 36 weeks p.a.</p>	<p>Ashtead Youth Club - Wednesday 11 to 13 yrs open session 6.30pm to 8.30pm 45 weeks p.a.</p>
<p>Therfield School (young women) Inclusion work with group, Friday 10.00am to 11.00am 36 weeks p.a.</p>	<p>M-Fit Project - Wednesday Sport and fitness project designed to meet the needs of young people in school Yr's 8-11 who would not otherwise participate in much healthy exercise. E.g. through embarrassment or obesity 6.00pm to 7.00pm 10 week sessions</p>	<p>Ashtead Mentoring - Thurs One to one work with targeted young people 13 to 19 yrs, identified by YDS/self/services 4.00pm to 6.00pm 45 weeks p.a.</p>

Youth Development in Mole Valley; 2010/2011 Plan

Leatherhead and Bookham	Dorking including 'Links'	Ashtead and District Wide
<p>North Leatherhead Detached Thurs On street work targeting young people most in need/at risk. Includes work with individuals and groups that derives from street contact.</p> <p>6.00pm to 9.00pm 45 weeks p.a.</p>	<p>Mulberry Youth Club - Thursday Open session for 13 to 19yrs</p> <p>7.00pm to 9.00pm 45 weeks p.a.</p>	<p>Ashtead Karting Project Two year vocational and practical course includes Open College Network level 2 in mechanics. Each pair of young people strip down, maintain and race a given kart. Depends on external funding; some more needed for 2010/11.</p> <p>Mondays: 7 to 9.30pm, 25 weeks p.a. Residentials: 6 weekends p.a.</p>
<p>Howard of Effingham School - Fri Inclusion work with groups/individuals.</p> <p>10.00am to 11.30am 36 weeks p.a.</p>	<p>Priory School - Thursday Inclusion work with groups/individuals.</p> <p>9.00am to 12.30pm 36 weeks p.a.</p>	<p>St Andrews School - Thurs Inclusion work with groups/individuals.</p> <p>10.00 to 11.00am 36 weeks p.a.</p>
<p>Bookham/Fetcham Detached - Thurs On street work targeting young people most in need/at risk. Includes work with individuals and groups that derives from street contact.</p> <p>6.00pm to 9.00pm 45 weeks p.a.</p>	<p>Youth Café in Dorking FC - Thurs Self run Café style universal place to go for young people 11-16 yrs. Developed from the successful Costa Coffee Youth Nights started with Local Committee funding in 2007.</p> <p>7.00pm to 9.00pm 45 weeks p.a.</p>	<p>Gypsy Skills Tuesday - Lintons School for Gypsies 12 - 16, designed and run with Gypsy community. Mix of vocational and '3R's'. Jointly with Epsom & Ewell YDS team.</p> <p>10.30am to 2.30pm 36 weeks p.a.</p>
<p>Young Parents Group - Thursday North Leatherhead, in partnership with Childrens Centre and MV Housing Assoc. To enable young parents to access various types of support.</p> <p>9.30am to 12.00noon 6 week pilot in April/May with potential to develop the work.</p>	<p>Reboot Project To enable targeted young people, at risk of entering Criminal Justice System, to develop skills and knowledge to make safe choices.</p> <p>9.30 - 12.30pm Two 10 week group projects including residentials</p>	<p>Gypsy Skills Extra - Monday 11 to 16yrs at Mulberry Youth Centre. Targeted provision for young Gypsies to develop interests and skills in informal setting, and integrate more with wider community</p> <p>5.00pm to 7.30pm 45 weeks p.a.</p>
		<p>CAIG Youth Worker - Mon/Weds One to one casework with young people referred by Community Incident Action Group, to enable them to develop skills and knowledge to make safe choices.</p> <p>7.5 hrs per week 45 weeks p.a.</p>
		<p>Ashtead Skaters Project - Sunday To enable young skaters to self-manage their sport further. Includes trips to Skaterham' for group and making their own film.</p> <p>2.00pm to 6.00pm 20 weeks p.a.</p>
		<p>Ashtead Summer Adventure Week Residential with outdoor challenge activities</p> <p>5 days residential July/August 2010</p>

Other Services in Mole Valley; 2010/2011 Plan

Youth Justice Service

The YJS represents SCC's statutory duty to have a Youth Offending Team to include a probation officer, social worker, police officer and nominees from the health authority and local authority, with the duty to coordinate the provision of youth justice services for all who need them and carry out a youth justice plan.

The key National Indicators are;

Target 2009/10	Surrey 2009/10	Target 2010/11
Reduce number of first time entrants to the YJS to 1424	984	Reduce first time entrants to the Youth Justice System by 5%
Reduce rate of proven re-offending by young offenders to 34.1% by 2010/11	31.7%	<33.9% rate of proven reoffending by young offenders over 12 months

Local Community and direct reparation projects in Mole Valley include repairing vandalism at Mulberry Youth Club, Dorking and Ashted News Agents, ground maintenance work at eight locations in Bookham, three locations in Fetcham, seven locations in Leatherhead, and in Charlwood, and charitable support for the Samaritans (leafleting) Queen Elizabeth's Foundation For the Disabled (charity boxes) and

Connexions Surrey

The statutory services provided by Connexions are;

- Universal information, advice and guidance for all 13-19 year olds
- Support for NEET and other vulnerable young people to encourage them into EET

The key National Indicator is;

Target 2009/10	Surrey March 2010	Mole Valley March 2010	Target 2010/11
Reduce number of young people aged 16 – 18 who are NEET to 3.6% of cohort	3.7%	3.56%	Number of young people aged 16 – 18 who are NEET; 3.2% of cohort

c.8 fte PAs deliver front line services in the district, working in Therfield School, The Ashcombe School, The Priory School, St Andrews School, Starhurst School, Woodlands School, and West Hill School

Support is also given to students attending East Surrey College and NESOT targeting those who are vulnerable or more likely to need support in remaining in education

Additional targeted provision in the district provides support for BME/asylum seeking young people, young people entering the Care System, teenage parents, young offenders (working with the Youth Justice Service), Young People with LDD, homeless young people, and young people from the Traveller community.

Other Services in Mole Valley; 2010/2011 Plan

The **Inclusion Service** provides alternative education for those at risk of exclusion, Short Stay School provision for learners excluded from Surrey Schools and services supporting other young people not in mainstream education. Inclusion has a statutory duty to support children and young people of compulsory education age, 5-16.

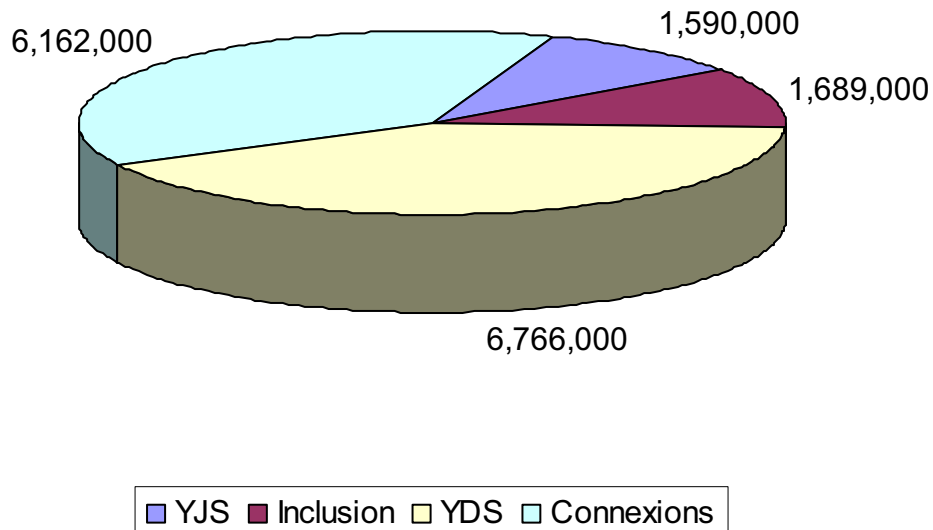
Performance indicators;

Target 2008/09	Surrey 2008/09	Mole Valley 2008/09	Target 2010/11
Reduce permanent exclusions across Surrey to 158	151	11	Permanent exclusions range 147-137
Reduce fixed term exclusions across Surrey from baseline of 6663	5788	644	Fixed term exclusions < 10%
Reduce persistent absence rate to 5.1%	5%	2.13%	Persistent absence < 4.9%

The Cost Of Delivery In Mole Valley

Net budget—SCC resource only	County net budget 2009/2010	County net budget 2010/2011
Total Services For Young People	18,419,000	16,584,000
YJS	1,698,000	1,590,000
Inclusion	2,002,000	1,689,000
YDS	6,872,000	6,766,000
Connexions	7,546,000	6,162,000
YDS budget for Mole Valley	297,602	
• Staff costs £282,147		
• Other costs £15,455		
• Net costs include vacancy factor, recovery costs and charges)		
YDS county-wide Community Inclusion budget	1,317,000	
YDS county-wide Enterprise and Enhancement budget	558,000	
(a proportion of these figures will be spent locally)		
Connexions budget for Mole Valley	288,000	
Employment costs for 9fte Personal Advisers (excl school provision, premises and other indirect costs)		
<p>Youth Justice Service and Inclusion Service are administered on a county basis. Budgets, which are not subject to discretionary local spend, do not disaggregate into meaningful figures for individual Boroughs for these services</p>		

Proportion of net SCC budget for youth services 2010/11



The Wider Partnership in Mole Valley

The District Council

- A key partner in delivering local services.
- Mole Valley Youth Council

- SSP, LSP and C&YPP partnership priorities

Voluntary Organisations & Uniformed Groups in receipt of SCC funding

Organisation	Area Served	SCC grant
Ashcombe Volleyball Club	Mole Valley	£460.00
Brockham Badgers Football Club	Mole Valley	£900.00
Leatherhead Youth Project	Mole Valley	£5,000.00
Liquid Connection	Mole Valley	£4,850.00
St Michael's Crew	Mole Valley	£375.00
Reigate & Redhill YMCA	Mole Valley, Reigate & Banstead, Tandridge	£20,043.00 (two grants)
Girlguiding Surrey East	Mole Valley, Epsom & Ewell, Reigate & Banstead, Tandridge	£8,000.00
British Red Cross	Countywide	£750.00
Surrey Clubs for Young People	Countywide	£55,000.00
Surrey County Scout Council	Countywide	£11,520.00
Surrey Federation of Young Farmers Clubs	Countywide	£6,000.00
The Studio ADHD Centre	Countywide	£8,645.00

Voluntary organisations who do not currently receive SCC grant funding are listed overleaf together with other organisations providing interests and activities for young people.

Schools & Colleges

- Therfield School
- The Ashcombe School
- The Priory School
- St Andrews School
- Starhurst School
- Woodlands School
- West Hill School

- NESOT
- East Surrey College

The Wider Partnership in Mole Valley

Uniformed Groups

Army Cadets - Dorking Detachment
 Army Cadets - Leatherhead Detachment
 Air Cadets - Dorking
 St Johns Ambulance
 Scouting
 Girl Guiding

Sports

Ashcombe Volleyball Club
 Ashtead Cricket Club
 Ashtead Squash Club
 Ashtead Colts FC
 Bookham Colts FC
 Brockham Badgers Girls FC
 Brockham Badgers FC
 Choi Kwang Do Black Belt Academy
 - Ashcombe School
 Choi Kwang Do Black Belt Academy
 - Dorking Sports Centre
 Capel Cricket Club
 Capel Youth FC.
 Dorking Junior Badminton Club
 Dorking Cricket Club
 Dorking Freestyle Sport Karate
 Dorking Lawn Tennis Club
 Dorking Youth FC
 Dorking Rugby Football Club
 Dorking Judo Club - Brockham
 Holmbury & Westcott Wolves FC
 Interfreestyle Sport Karate
 - Dorking Sports Centre
 Leatherhead Hockey Club
 Leatherhead Swimming Club
 Leatherhead Predators Youth FC
 Leatherhead Ladies FC
 Living Well Taekwondo Academy - Horley
 Mickleham Seiki Juku Karate Club
 North Downs Riding Club
 North Holmwood FC
 Ockly Acorns FC
 OHAH Netball Club - Belmont School
 St Paul's Panthers FC
 Westcott Cricket Club

Leisure Centres & Theatres

Leatherhead Leisure Centre
 Dorking Sports Centre
 Dorking Halls - Cinema & Theatre
 Leatherhead Cinema & Theatre

Libraries

Ashtead Library
 Bookham Library
 Dorking Library
 Leatherhead Library
 Surrey Performing Arts Library

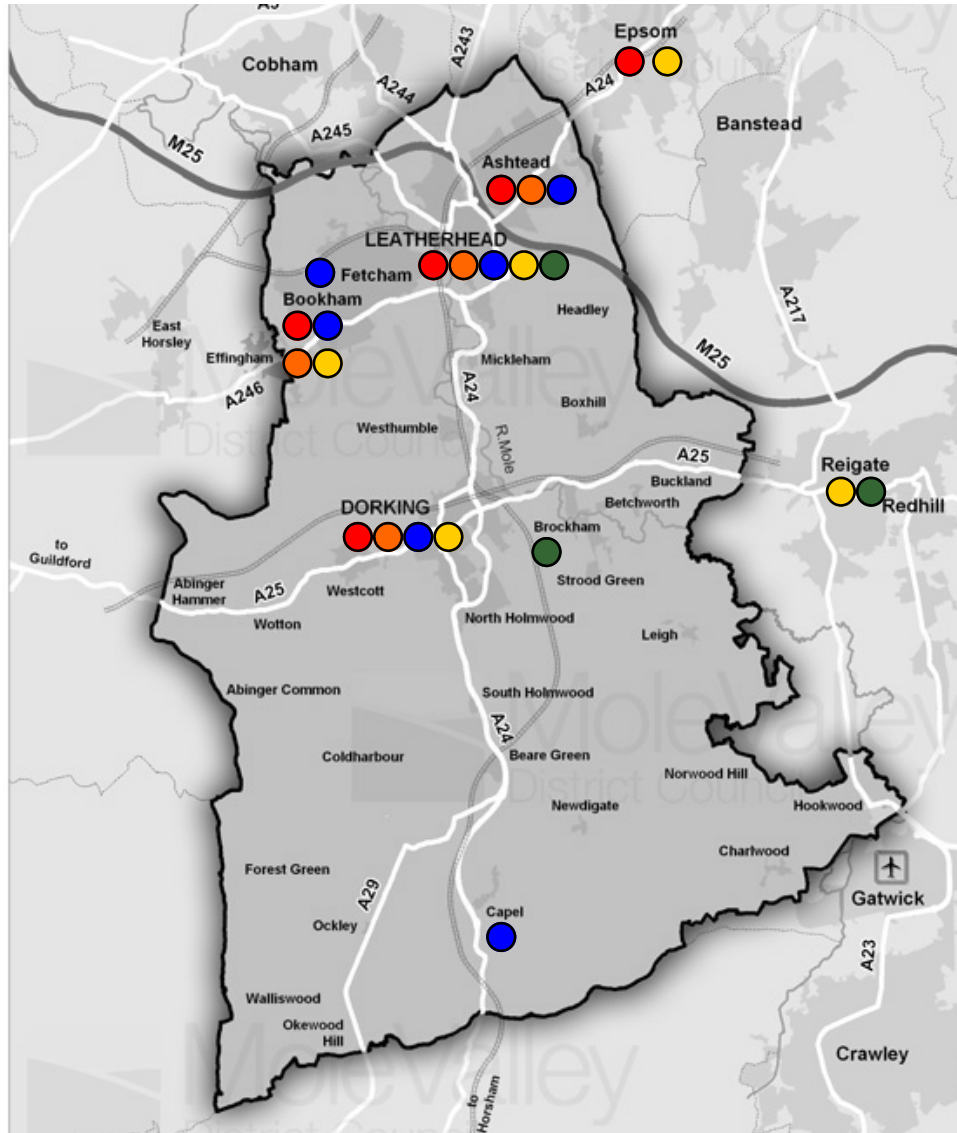
Youth Groups

Bookham '86 Boys club
 Capel Youth Club
 Surrey Young Farmers

Other Organisations

The Studio ADHD Centre - Capel
 High Ashurst - Surrey Outdoor Learning
 Learning Space - Dorking
 Schools Christian Council Trust
 - Leatherhead
 Hatch - Fetcham
 Liquid Connection - Leatherhead
 St Michael's Crew - Mickleham
 Leatherhead Youth Centre/ Café
 Bookham Youth Centre
 & Community Association

Overview Of Services In Mole Valley



Key to locations;

- Youth Clubs (details p6-8)
- Other YDS activities (details p6-8)
- Connexions Centre and schools with Connexions Personal Advisers (details p9)
- Youth Justice Service activity locations (details p9)
- Other locations delivering services for young people within the wider partnership (details p12)

(shown by closest town/locality to indicate distribution of SCC services in the Borough)

Appendix 1; District Profile 2008-2009

Young People In Mole Valley

There are c.10,300 young people living in Mole Valley aged 10-19, 7.6% of the Surrey total.

Young Offenders in Mole Valley

There were 66 first time entrants to the Youth Justice System in 2008/09

There were 36 Court Orders

There were 1 custodial sentence

In comparison with Surrey as a whole;

	Mole Valley	Countywide
First Time Entrants 2008/09	0.64%	0.72%
Court Orders	0.35%	0.50%
Reoffending rate	30.00%	34.10%

Vulnerable Young People in Mole Valley

There were 85 young people in Mole Valley who were not in education employment or training (NEET).

Of them;

- 20 (23.5%) were sixteen, 34 (40.0%) were seventeen and 31 (36.5%) were eighteen years old.
- 34 (40.0%) were female and 51 (60.0%) male.
- 82 (96.5%) describe their ethnicity as White.

The most common circumstance/issue of NEET in this District is:

- Some form of LDD 41 young people (48.2%) (Surrey average 44.7%)
- Teenage Mothers and/or Pregnant – 6 young people (7.1%)
(Surrey average 10.2%)
- LAC or Care Leavers – 3 young people (3.58%) (Surrey average 1.6%)

Appendix 1; District Profile 2008-2009

19 young people in the District have been NEET for greater than six months (22.4% compared to the Surrey total of 293 or 25.0%).

Of the NEET young people, 69 (81.2%) were available for Employment, Education & Training and a further 10 (11.8%) would be available for Employment, Education & Training with additional support. (Those who fall into the category of 'Available with Additional Support' are: - Teenage Parents or Pregnant, Young Carers, Those Not Yet Ready for Work/Learning)

	Mole Valley	County Wide
Young People with LDD	48.20%	44.70%
Teenage parents	7.10%	10.20%
Young offenders	0%	5.10%
Looked After Children	3.58%	1 .60%
Other NEET	41.12%	38.40%

Exclusions and Persistent Absences in Mole Valley

	Mole Valley	County-wide
Permanent exclusions	0.11%	0.09%
Fixed term exclusions	6.32%	5.87%
Persistent absentees (missing 20%+ of lessons)	2.13%	2.73%

Appendix 2; What This Means For Young People

Case Study; A young person living in Mole Valley

Submitted by a Connexions Personal Adviser, November 2009

This young person was attending a **new school**, but her behaviour had deteriorated to the point where she had become known to the **police** due to anti social behaviour. The school's **deputy head** thought the **Connexions Personal Adviser** might be able to support the young person and through a series of one-to-one meetings she disclosed an unhappy home life, with a lot of fights and an alcoholic mother which led to her spending as much time out of home as possible.

Being new to the school the only other people she knew locally were other disengaged youngsters who often got into trouble. The young person felt overwhelmed by the whole situation. She described feelings of sadness and anger towards home and feelings of regret and despair about her own behaviour.

Within her family her grandmother seemed to be a steadying influence and the Connexions PA encouraged the young person to talk to her. As a result the young person's mother agreed to start attending a **rehab** clinic for alcohol.

Through her **youth worker** the young person also started to getting involved in positive social activities out of school, and regularly attended a youth café and young enterprise scheme.

Having reengaged quite positively she is now doing much better at school and is diligent about getting her homework done for her GCSEs. In the meantime she is also looking for a **job with training** after she completes her GCSEs, and optimistically feels the positive activities she is now doing will give her plenty of good things to put on her CV.

